



Powering New York

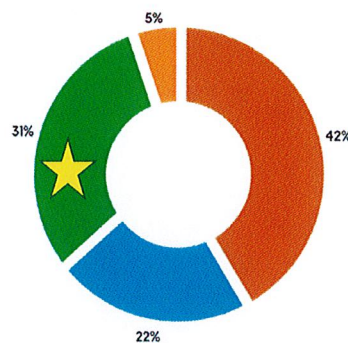
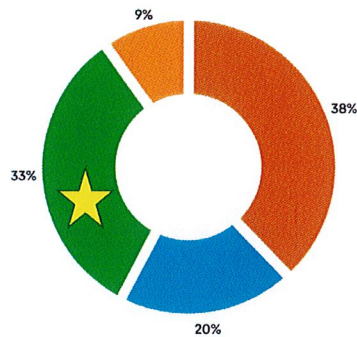


October 2025: *Material is representative of potential outcomes of Case Numbers: 25-E-0375; 25-G-0378; 25-E-0379 & 25-G-0380*

Customer Bill Overview



Understanding your bill charges*



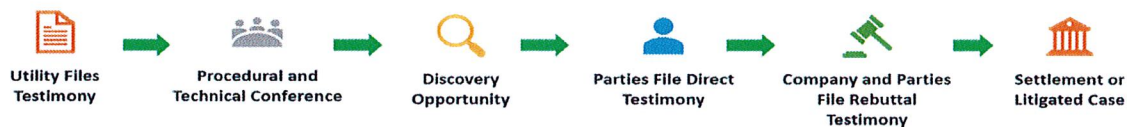
-  **Supply Charge**
A pass-through cost from which the utility does not profit. For customers with NYSEG and RG&E as their supplier, energy is sold at the same price at which it is purchased.
-  **Government Charges**
Charges that go toward government requirements and taxes.
-  **NYSEG and RG&E Charges**
Charges that go toward operations, maintenance, customer service, administrative costs, and continued investments in the grid.
-  **Authorized Recovery Mechanisms**
Charges or credits established as recovery mechanisms.

*This is based off an approximate residential 716 kWh and 715 kWh bill from March- April 2025. Charges and fees do change and can vary every month and for each individual customer.

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Rate Case Process Overview



- Pursuant to Public Service Law section 66, NYSEG filed a 1-year rate plan on June 30th.
- **The Companies submitted data to support a five-year rate plan to stabilize customer bill impacts.**
- The application and tariff filing initiates a robust **11-month process** – Rates did not change upon filing.
- Administrative Law Judges are assigned to oversee the proceeding.
- A multi-disciplinary “trial” Staff from DPS will review the utilities' cases and file testimony.
- Extensive discovery process.
- Other parties include stakeholders such as consumer advocates, businesses, environmental groups and labor unions, and will also file testimony and/or participate in settlement discussions.

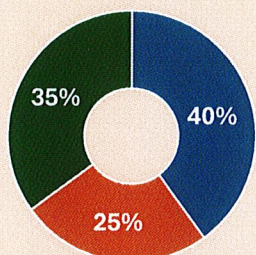
Outcome must balance the impact to customer bills vs. the cost to serve load growth and to provide safe and reliable service.

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One-year Rate Filing



■ Correct Legacy Issues ■ State Policy
■ Base Activity Needs

- One-year Rate Filing:
 - NYSEG Electric - \$488.7M
 - NYSEG Gas - \$90.3M
 - RG&E Electric - \$213.9M
 - RG&E Gas - \$66.6M

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State Policy, Legacy & Investments



ONE-YEAR RATE FILING

RATE CASE PROGRAM DRIVERS

State Policy - \$234M

- CLCPA Phase I (NYSEG) & Electrification
- Make ready to support broadband expansion
- Call Center Law

- Roadway Excavation Act
- Customer support programs
- Other state mandates and taxes

Correct Legacy Issues - \$379M

- Increase in storm costs, including requirement for restoration in <72 hours recovery
- Arrears Recovery following the pandemic including collections restrictions
- More timely recovery of reclamation & danger tree expense
- CAPEX to correct legacy underinvestment e.g., Make ready costs

Base Activity Needs - \$333M

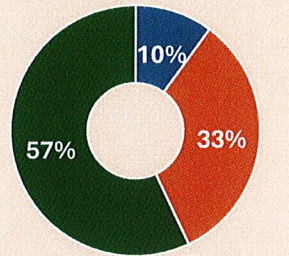
- Vegetation Management – Continue to progress NYSEG to 6-year trimming cycle and routine maintenance of transmission line clearances
- Capital spending to address aging infrastructure to support reliability and system capacity
- Upgrade customer care system & digital enhancements for customers
- Natural gas - focus on reliability, asset condition & regulatory mandates investments

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Multi-year Investment Plan



■ Correct Legacy Issues ■ State Policy
■ Base Activity Needs

- Multi-year Investment Plan
 - Five-year rate plan
 - Supports cost stabilization for customers
 - Better addresses legacy concerns
 - More comprehensive view of long-term investments

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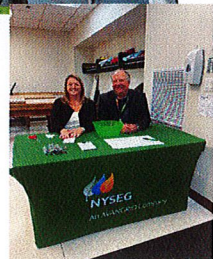
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Customer Service - \$989 Million



Improve customer engagement and experience, streamline billing and interactions, reduce arrears, and support vulnerable customers with modernized service delivery.

Enhanced Customer Support	Increase funding for the Energy Affordability Program (EAP), improve call center operations (including 24x7 emergency support), boost outage notification enrollment, and increase digital options.
System Modification	Upgrade the aging Customer Care System to a new version of SAP
Unified Digital Overhaul	Implement a comprehensive digital strategy that integrates self-service channels, omnichannel engagement, and full AMI installation to deliver real-time data, seamless transactions, and improved billing.
Economic Development	Revise Economic Development funding levels from \$4M annually to \$4.95M at NYSEG and \$7.5M at RG&E
Credit & Collections Improvements	Modify methodologies and programs to reduce arrears and uncollectible amounts. NYSEG-RG&E Amount Overdue (\$M)



Internal Use

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Electric Operations - \$525 Million



Sustain safe, reliable, and resilient electric service; enhance system responsiveness; and mitigate risks from environmental and operational challenges.

Vegetation Management

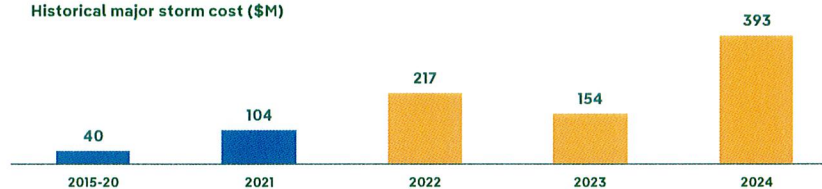
- Bring NYSEG's remaining 5,900 miles of unreclaimed circuits into conformance w/ clearance specifications, mitigating the severe and unabated tree encroachment affecting 180,000 customers.
- Finish transitioning NYSEG to a comprehensive, systemwide 6-year trimming cycle.
- Ensure the continued efficacy of RG&E and NYSEG danger tree, hot spot & periodic maintenance programs.
- Maintain clearance specifications and NERC compliance standards on both companies' transmission lines.

Major Storm Reserve



Align recovery with historical storm costs.

Historical major storm cost (\$M)



Internal Use

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Gas Capital and Operations - \$1.3 Billion



Deliver safe, reliable, and adequate gas service while meeting quality, safety, and environmental targets in support of broader clean energy objectives.

Mandatory, Reliability, Asset Condition

Investments for safe, reliable, and adequate gas system. Testimony does not include Management Audit recommendation to accelerate and increase Leak Prone Pipe replacements at an incremental cost of ~\$1B through 2030 (~75% increase over total period proposed Gas Capital Plan).

Meter Relocation

Relocating meters outdoors enhances safety for field crews and customers, while improving accessibility and overall customer experience.

Residential Methane Detectors

Enhance public and customer safety by enabling faster, proactive leak detection and response.

PMTT Sampling & Remediation Cost Recovery

Funding enables the companies to carry out remediation efforts that enhance system safety.

Integrity Management

Increasing regulations in support of improved system integrity and safety.

Internal Use

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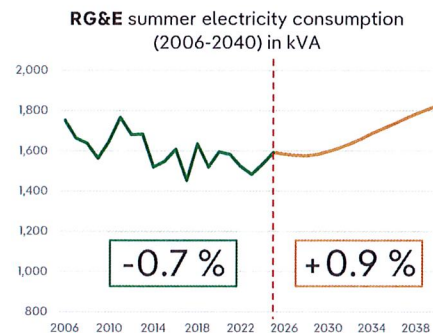
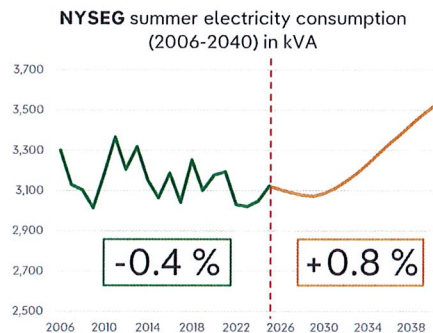
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Electricity Demand is on the Rise!



"We forecast U.S. annual electricity consumption will increase in 2025 and 2026, surpassing the all-time high reached in 2024. This growth contrasts with the trend of relatively flat electricity demand between the mid-2000s and early 2020s. Much of the recent and forecasted growth in electricity consumption is coming from the commercial sector, which includes data centers, and the industrial sector which includes manufacturing establishments"

- U.S Energy Information Administration



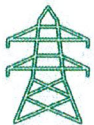
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A Convergence of Priorities



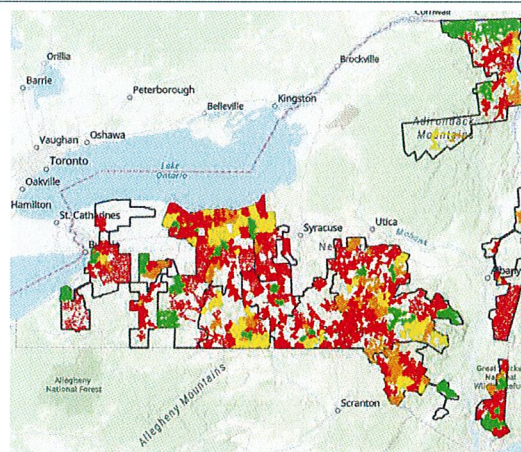
Increased Load Growth driven by increased housing, industrial/manufacturing, and Data Center/AI demand.



Rate Case focused on Resiliency, Reliability, and Phase 1 & 2 Capex



Environmental Goals (CLCPA) – Resulting in increased Electrification



By 2050, electrification at NYSEG and RG&E is expected to cause a peak-load shift from summer to winter (e.g., EVs, Heat Pumps, etc.)

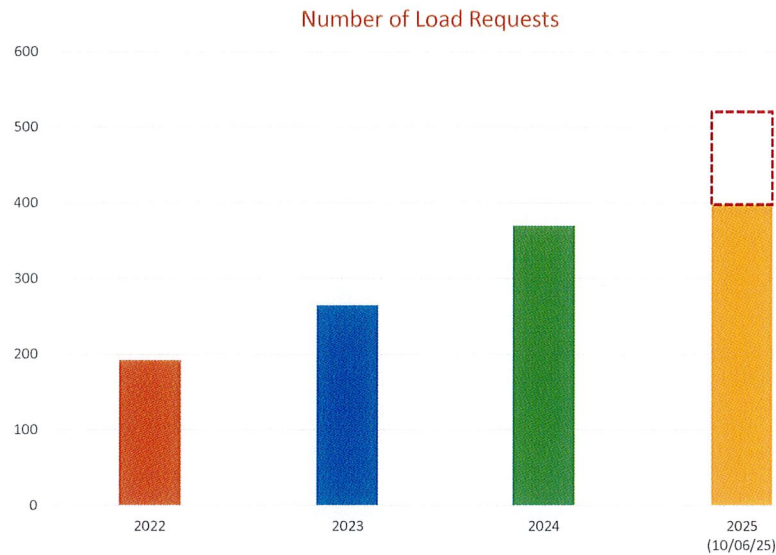
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Load Interconnect Requests: 2022 – 2025



- Between **2022** and **2024** the number of load requests received across NYSEG/RG&E service territory has increased **93%**.
- At the same time, the size (MVA) of the load requests increased **44%** from 2023 to 2024, with over **500 MW** of **new** load being requested in **2024** relative to 2023.



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\$16 Billion Comprehensive System Investment plan



Continue to advance existing programs to address immediate capacity needs (Near-Term Needs)

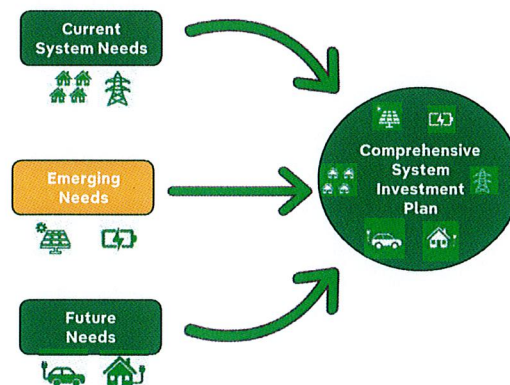
- NYSEG and RG&E Distribution Load Relief Program

Respond to emergent capacity needs initiated by customer interconnection requests (Emergent Needs)

- Proposed NYSEG and RG&E Customer Cost Allocation Program

Advance transformational solutions to address current and future capacity needs while also considering additional area needs (asset condition, reliability, and resiliency)

- NYSEG and RG&E Comprehensive Area Studies Program
- NYSEG and RG&E Transmission Reinforcement Program



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Electric Capital - \$16 Billion



Replace aging system infrastructure and increase system capacity to support the service territory economic development and state's energization targets

Asset Condition: Upgrades in infrastructure to mitigate equipment failures and reduce customer outage exposure.

Reliability: Addresses immediate capacity needs across the territory with targeted upgrades to reduce outages in historically affected areas.

Resiliency: Deploy automation devices to accelerate service restoration, coupled with upgrades that enhance redundancy resiliency.

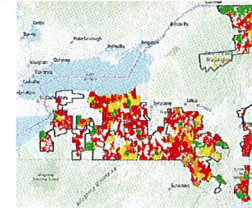
Transformational: Comprehensive transmission and distribution system enhancements to prepare the grid for New York State's electrification and clean energy transition.

CLCPA 1 Advancing CLCPA transmission and substation CLCPA 1 projects to enable integration of clean energy sources.

Aging Infrastructure Compromises Reliability Quality



System capacity limitations to accommodate demand from new load and connections



Internal Use

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\$16 Billion Proposed To Be Invested Across NYSEG and RG&E



Asset Condition - \$2.7 Billion

These projects encompass a wide range of projects including, but not limited to:

- Substation Modernization
- Distribution and Transmission Line Upgrades
- Replacement of end-of-life equipment
- Procurement of spare equipment

Customer Focus- \$1.9 Billion

These projects encompass a wide range of projects including, but not limited to:

- Street Lighting
- Make Ready
- Customer Cost Allocation Program

Reliability - \$6.16 Billion

These projects encompass a wide range of projects including, but not limited to:

- Comprehensive Area Studies
- Distribution Load Relief Program
- Betterment Program
- Circuit Breaker Replacement Program
- Automation Program

Compliance - \$1.6 Billion

These projects encompass a wide range of projects including, but not limited to:

- Bulk Electric System
- NERC Compliance

Resiliency - \$985 Million

These projects encompass a wide range of projects including, but not limited to:

- Transmission Line Reinforcement
- Failure Prevention & Solution
- Automation Program

Clean Energy - \$1.7 Billion

These projects encompass a wide range of projects including, but not limited to:

- CLCPA Phase 1 Transmission Line Projects
- CLCPA Phase 1 Substation Projects

Internal Use

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Clean Energy Implementation - \$426 Million



Accelerate the clean energy transition by enhancing energy efficiency, EV adoption, advanced load forecasting, and grid flexibility to support renewable energy expansion and meet emerging clean energy targets.

Energy Efficiency, Building Electrification, & EV Programs

Supports building electrification, reduces energy consumption, EV charging infrastructure development and managed charging. Energy efficiency moved to surcharge.

Energy Storage

Enables continued operation of existing energy storage projects.

Advanced Load Forecasting

Enables more precise planning for future load growth to enable electrification.

Strategic Planning Efforts

Long-term gas plan and DSIP produces long term strategic plans for grid enhancement and gas decarbonization.

Electrification Tariff

Provides communities with the ability to fund and advance system upgrades to enable electrification.



Internal Use

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One Year Proposed Filing Average Monthly Bill Impacts



A multi-year settlement would lessen customer bill impacts and provide price stability

NYSEG	kWh	Current Rates	Proposed	Increase \$ Amount	Percent Increase
SC1- Electric	600	\$140.29	\$175.84	\$35.55	25.3%
SC1- Residential Gas	83	\$100.07	\$132.39	\$32.33	32.3%
RG&E	kWh	Current Rates	Proposed	Increase \$ Amount	Percent Increase
SC1- Electric	600	\$126.73	\$158.72	\$31.99	25.2%
SC1- Residential Gas	83	\$84.84	\$101.63	\$16.80	19.8%

Notes:

- 600 kWh are used as a statewide estimate of residential electric usage in a month
- 83 therms are used as an estimate for monthly average usage
- These estimated bill impacts are based on total billed charges including delivery, supply and surcharges and exclude taxes

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Our Purpose



The proposed plan responds to residents', businesses', and state leaders' requests for expansion of electrical grid and complies with state energy requirements

- ✓ Complies with NYS laws and policy mandates
- ✓ Covers legacy costs associated with storm restoration and customer arrears
- ✓ Modernizes the grid for increased capacity and resiliency
- ✓ Adds 1,100 jobs in New York State



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Appendix



Powering New York Projects

- RG&E, \$5.1 Billion
- NYSEG, \$10.9 Billion

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\$5.1 Billion Proposed To Be Invested Across RG&E



Asset Condition - \$822 Million

These projects encompass a wide range of projects including, but not limited to:

- Substation Modernization
- Distribution and Transmission Line Upgrades
- Replacement of end-of-life equipment
- Procurement of spare equipment

Reliability - \$3.16 Billion

These projects encompass a wide range of projects including, but not limited to:

- Comprehensive Area Studies
- Distribution Load Relief Program
- Betterment Program
- Circuit Breaker Replacement Program
- Automation Program

Resiliency - \$203 Million

These projects encompass a wide range of projects including, but not limited to:

- Transmission Line Reinforcement
- Failure Prevention & Solution
- Automation Program

Customer Focus- \$528 Million

These projects encompass a wide range of projects including, but not limited to:

- Street Lighting
- Make Ready
- Customer Cost Allocation Program

Compliance - \$321 Million

These projects encompass a wide range of projects including, but not limited to:

- Bulk Electric System
- NERC Compliance

Internal Use

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RG&E Central Division - \$2.8 Billion



Substation Modernization/Upgrades at Stations 89, 255 & 124:

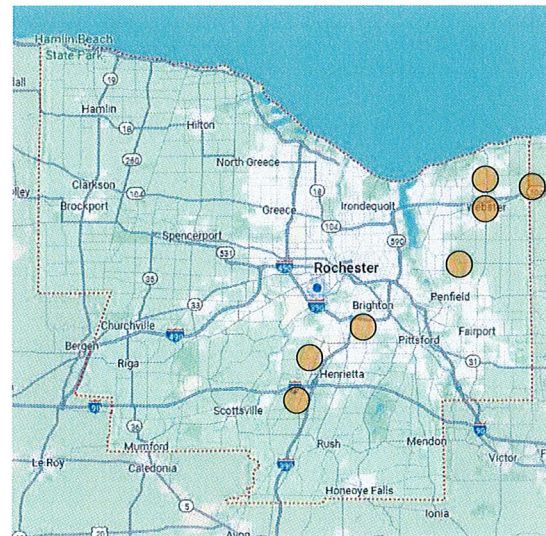
Project aims to address urgent capacity constraints and reliability issues at several substations. The projects are expected to increase reliability, allow for the ability to add new distribution circuits, and create over 130MW in capacity

Distribution Load Relief at Stations 45, 416 & 205:

The RG&E Distribution Load Relief Program was established to identify and address capacity constraints on substation transformers and select distribution feeders.

Webster Region Transmission Line Upgrades:

Upgrades will help improve reliability for all current customers as well as allow for capacity growth that is currently hindered by violations on the transmission system.



Internal Use

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RG&E Central Division - \$2.8 Billion

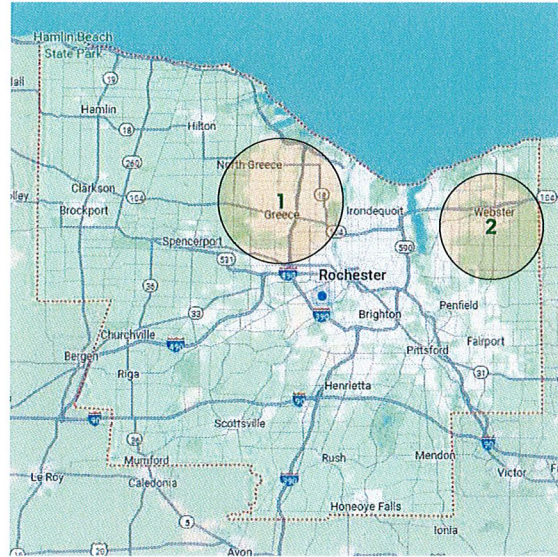


1. Greece Comprehensive Area Study (CAS) Projects - \$660 Million

The RG&E Greece CAS identified a number system upgrades that are necessary to address current and forecasted system constraints within the electric system region consisting of Stations 46, 70, 71, 72, 93, 112, 126 and 421.

2. Webster, Penfield, East Rochester & Walworth Comprehensive Area Study (CAS) Projects - \$848 Million

The RG&E Penfield CAS identified a number system upgrades that are necessary to address current and forecasted system constraints within the electric system region consisting of Stations 45, 55, 58, 60, 62, 74, 109, 117, 124, 136, 230, 420, and 424.



Internal Use

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RG&E Central Division - \$2.8 Billion



Rochester Downtown Comprehensive Area Study (CAS) Projects - \$773.6 Million

The RG&E Downtown CAS identified a number system upgrades that are necessary to address current and forecasted system constraints within the electric system region consisting of Stations 1, 15, 16, 19, 29, 34, 40, 43, 49, 81, 96, and 103. All Stations are located within the City of Rochester and the Town of Irondequoit in Monroe County.

Substation Modernization - \$145.3 Million

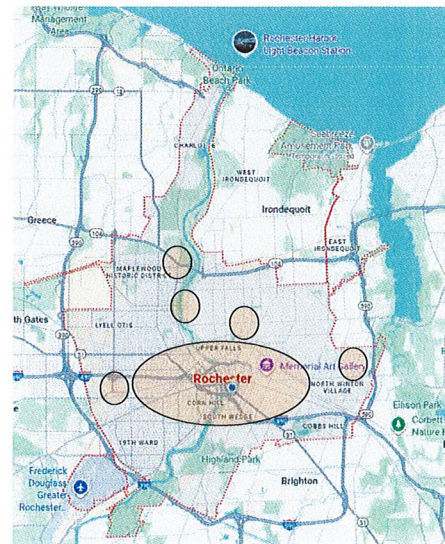
The RG&E Substation Modernization program will impact Stations 5, 29, 37, & 43. These proposed projects will mitigate existing reliability and asset condition needs, as well as increase the system capacity headroom allowing for additional load growth over time.

RG&E Hydro Generation Investments - \$68.8 Million

The RG&E Hydro Generation team has proposed a suite of projects to modernize and improve operation efficiency of the hydro-electric generating stations along the Genesee River. This investment in reliable operation of the generating units is necessary to support New York State's Clean Energy Goals and initiatives.

Distribution Load Relief - \$15.3 Million

The RG&E Distribution Load Relief Program was established to identify and address capacity constraints on substation transformers and select distribution feeders. This proposed project will replace the transformers at Station 16.



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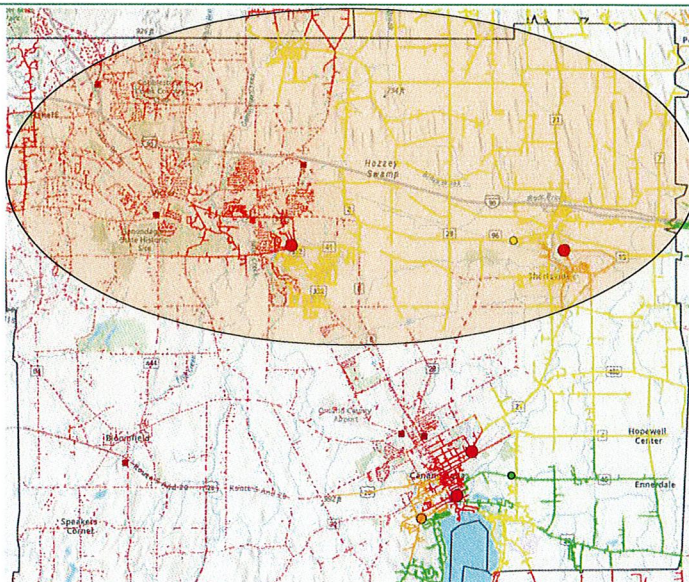
RG&E Canandaigua Division - \$49 million



Comprehensive Area Study (CAS) Projects

The purpose of the CAS projects is to plan for upgrades that will be needed in the region using 5, 10, and 20 year load growth forecasts. The RG&E Victor CAS identified a number system upgrades that are necessary to address current and forecasted system constraints within the electric system region consisting of Stations 120, 125, 127, 149, 154, 156 and 168 all located around the Victor/Farmington/Canandaigua area in Ontario County.

The primary driver for this suite of projects is to address emergent capacity constraints within the Victor/Farmington/Canandaigua Area. In addition to resolving these capacity constraints, the project will also address reliability and asset condition needs within the same area. A primary goal of the project is the conversion of all 4.16 kV circuits to 12.47 kV to create universal voltage across the Victor/Farmington/Canandaigua Area resulting in major benefits to system reliability. The project will relieve significant thermal constraints on the distribution system and provide benefit by offloading a sizeable amount of load from the 34.5 kV to the 115 kV transmission system in the area. The project will result in additional capacity at all the substations mentioned above, providing sufficient capacity to support intense residential and commercial load growth while also providing a network of back up sources.



Internal Use

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\$10.9 Billion Proposed To Be Invested Across NYSEG



Asset Condition - \$1.9 Billion

These projects encompass a wide range of projects including, but not limited to:

- Substation Modernization
- Distribution and Transmission Line Upgrades
- Replacement of end-of-life equipment
- Procurement of spare equipment

Customer Focus- \$1.4 Billion

These projects encompass a wide range of projects including, but not limited to:

- Street Lighting
- Make Ready
- Customer Cost Allocation Program

Reliability - \$3 Billion

These projects encompass a wide range of projects including, but not limited to:

- Comprehensive Area Studies
- Distribution Load Relief Program
- Betterment Program
- Circuit Breaker Replacement Program
- Automation Program

Compliance - \$1.3 Billion

These projects encompass a wide range of projects including, but not limited to:

- Bulk Electric System
- NERC Compliance

Resiliency - \$782 Million

These projects encompass a wide range of projects including, but not limited to:

- Transmission Line Reinforcement
- Failure Prevention & Solution
- Automation Program

Clean Energy - \$1.7 Billion

These projects encompass a wide range of projects including, but not limited to:

- CLCPA Phase I Transmission Line Projects
- CLCPA Phase I Substation Projects

Internal Use

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NYSEG Auburn Division - North - \$243 Million



Substation Modernization - \$186 Million

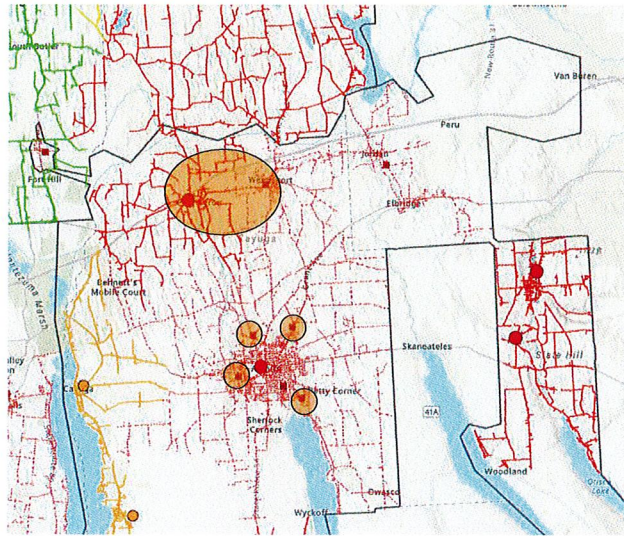
The intent of this project is to modernize the Wright Avenue and Clark Street Substations. The rebuild and enhancement of the two substations provides increased reliability to the customer base.

Distribution Load Relief - \$24 million

The NYSEG Distribution Load Relief Program was established to identify and address capacity constraints on substation transformers and select distribution feeders. The Grant Ave, State Street, and Stryker Ave Substations will undergo upgrades to mitigate current violations and create capacity to support future load growth.

New Centerport Substation - \$33 million

The New Centerport Substation Project aims to address urgent capacity constraints and reliability issues at the Port Byron and Weedsport Stations. This project involves the building of the New Centerport Substation and transferring load to this new Substation from the Port Bryon and Weedsport Stations. The project is expected to increase reliability, allow for the ability to add new distribution circuits, and create capacity to help support future growth.



Internal Use

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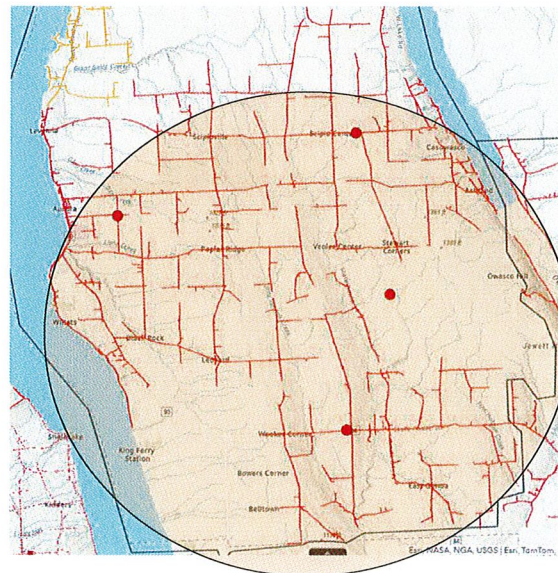
NYSEG Auburn Division - South - \$306 Million



Comprehensive Area Study (CAS) Projects - \$306 Million

The purpose of the CAS projects is to plan for upgrades that will be needed in the region using 5-, 10-, and 20-year load growth forecasts. The NYSEG Auburn Southern Loop CAS identified a number system upgrades that are necessary to address current and forecasted system constraints within the electric system region consisting of Scipio, Genoa, and Aurora Stations, along with 3 distribution tap circuits, all located within Cayuga County.

The primary driver for this suite of projects is to address emergent capacity constraints within the identified area. The project will result in additional capacity at all substations, providing sufficient capacity to support intense residential and commercial load growth while also providing a network of backup sources. In addition to resolving these capacity constraints, the project will also address reliability and asset condition needs within the same area.



Internal Use

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NYSEG Elmira Division- \$22 million



Transmission System Reinforcement - \$14.9 Million

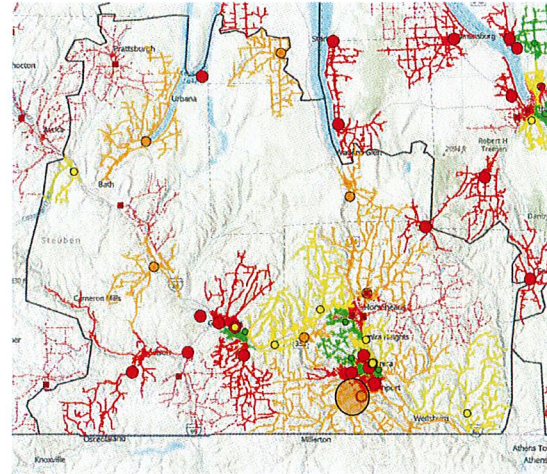
The primary driver of the project is to address asset condition within the NYSEG Transmission System. These projects will include the reliability and resiliency of the transmission system, therefore improving reliability to customers.

Resiliency - \$6 Million

The primary driver of the project is to address reliability needs. These projects are expected to reduce the scale of outages and avoid outages all together.

NYSEG Distribution Load Relief – West Elmira - \$1 million

The primary driver of the project is to address current capacity-driven needs. The project will relieve emergent thermal needs on a substation transform and provide immediate benefits to customers by limiting risks associated with equipment-related outages.



Internal Use

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NYSEG Geneva Division - \$350 Million



Milo Substation Rebuild - \$7.1 Million

The intent of this project is to fully rebuild the Milo Substation and partially convert the existing 4.8 kV circuit to 12.5 kV. This project will result in additional capacity being able to be supplied current and future growth.

Distribution Load Relief - \$4 million

The NYSEG Distribution Load Relief Program was established to identify substation transformer and distribution feeder thermal overloads and propose cost-effective solutions that would mitigate these existing system needs. The primary driver of the project is to address current capacity-driven needs, in addition this will also replace aging equipment resulting in improved reliability and limiting risks associated with equipment-related outages.

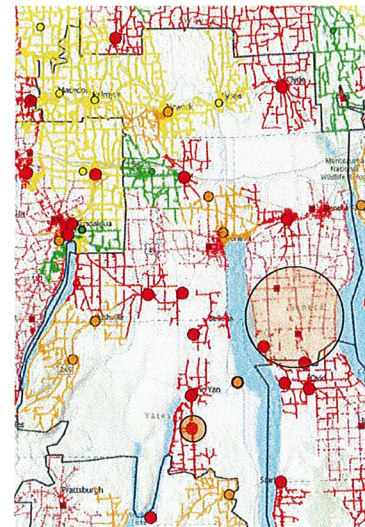
Comprehensive Area Study (CAS) Projects - \$109 Million

The purpose of the CAS projects is to plan for upgrades that will be needed in the region using 5-, 10-, and 20-year load growth forecasts. The NYSEG Geneva McDougall CAS identified a number system upgrades that are necessary to address current and forecasted system constraints within the electric system region consisting of three substations: MacDougall, Sampson, and Seneca Ordinance, all located within the Town of Romulus in Seneca County.

The primary driver for this suite of projects is to address emergent capacity constraints within the identified area. The project will result in additional capacity at all substations, providing sufficient capacity to support intense residential and commercial load growth while also providing a network of backup sources. In addition to resolving these capacity constraints, the project will also address reliability and asset condition needs within the same area.

Bulk Energy System Upgrades - \$234 Million

The intent of these projects is to address reliability and resiliency needs within NYSEG's Bulk Energy System.



Internal Use

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NYSEG Hornell Division - \$534 Million



Meyer Substation Rebuild - \$150 Million

The intent of the Meyer Substation Rebuild Project is to completely replace the 115 kV, 34 kV, and 12 kV sections of the existing station with a modern GIS solution and upgrade all distribution circuits to 12.5 kV for the purpose of addressing asset condition and reliability needs. The core benefit of this scope is to allow for adequate voltages and thermal conditions to be maintained in the area and improve system capacity and reliability.

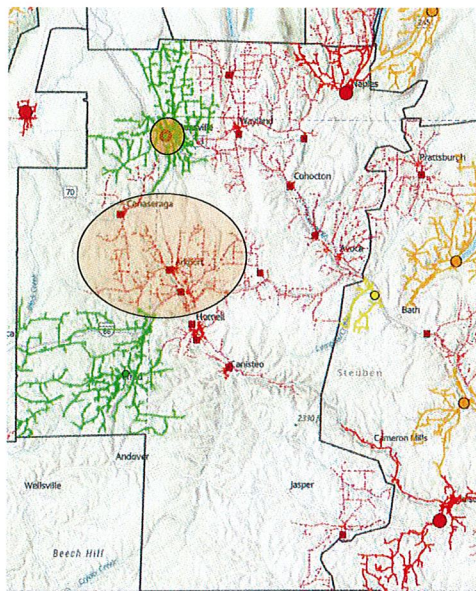
South Perry Substation Rebuild - \$103 Million

The South Perry Substation was initially constructed in 1955, located at Middle Reservation Road, Castile, NY and is in need of a modernization to the 115kV, and 34kV system. This will allow our operators to maintain correct voltage levels and thermal conditions, while also enhancing infrastructure condition and reliability.

Comprehensive Area Study (CAS) Projects - \$281 Million

The purpose of the CAS projects is to plan for upgrades that will be needed in the region using 5-, 10-, and 20-year load growth forecasts. The NYSEG Hornell Arkport CAS identified a number system upgrades that are necessary to address current and forecasted system constraints within the electric system region consisting of four substations: Arkport, Canaseraga, Moraine Rd, and Webbs Crossing, all located within Allegany and Steuben Counties.

The primary driver for this suite of projects is to address emergent capacity constraints within the identified area. In addition to resolving these capacity constraints, the project will also address voltage, reliability and asset condition needs within the Arkport area. The project will result in 50 MVA of additional capacity across the Arkport Area, providing sufficient capacity to support significant load growth and achieve N-1 redundancy for all feeders.



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NYSEG Lancaster Division - \$764 Million



Resiliency/Reliability- \$330.7 Million

These projects are designed to resolve reliability and resiliency challenges within the network. They include a variety of solutions including adding transformers on the system, circuit upgrades, and implementation of monitoring software. NYSEG has proposed a variety of projects including the Lancaster Local Area Study focused on the Stolle Road and South Park substations, as well as projects at the Wehrle Drive, Losson Road, Blossom Road, and Walden Avenue substations.

Compliance Program- \$216.9 Million

These projects will be focused on improving the reliability of the bulk transmission system while also creating a relatively large amount of capacity in the region.

Asset Condition - \$138.2 Million

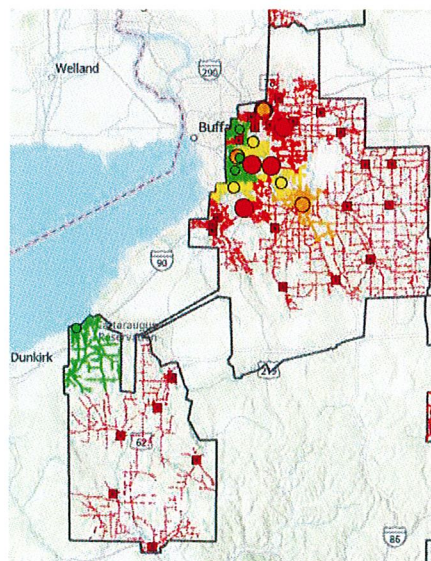
NYSEG has proposed multiple projects regarding Asset Condition in the Lancaster Division. These projects include the complete rebuild of the New Gardenville Substation and upgrades at the Cobble Hill Substation. These projects are expected to result in the continued reliable power to the customers served by these substations and support future load growth in the Lancaster Division.

Distribution Load Relief - \$57.8 Million

These projects are designed to identify substation transformer and distribution feeder thermal needs and propose cost-effective solutions that would mitigate these existing system needs. NYSEG has proposed DLR projects at the Erie Street Substation in the Village of Lancaster and the Holland Substation in the Town of Holland.

Transmission System Reinforcement - \$21 Million

These projects including remedying deficiencies in the Transmission System resulting in the hardening of the system, increase resiliency and reliability of lines by mitigating the most decayed transmission structures, deficient transmission structures over time will decrease the need for full line rebuilds due to asset condition.



Internal Use

31

31